

Poly EncorePro 520 with Quick Disconnect Binaural Headset (for EMEA)

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.



*Product image may differ from actual product

Built-in USB-A and USB-C® connectors Answer soft-phone calls from any PC, no matter what kind of USB port you have. ¹	Full backwards compatibility for legacy equipment Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable. ^{1,2}	Remote firmware and cloud system updates Never worry about updates, thanks to remote firmware and cloud system updates. ¹
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Built-in Hold and Call Answer buttons
Make every call easier with clear, built-in hold and call answer buttons.¹

Datasheet

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Specifications



Compatible with

Compatible operating systems: Windows; macOS

Connectivity and communications

Connection type: QD (Quick-Disconnect)

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (stereo)

Audio

Audio features:

Noise reduction on outgoing voice audio

Microphone type: Omnidirectional

Microphone bandwidth: 20 Hz to 16 kHz

Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >50 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Skype for Business

Special features: UC certified

Environmental

Acoustic protection technology: SoundGuard Digital^{1,2}

Minimum system requirements

USB Type-A port; USB Type-C® port

Weight and dimensions

Product Primary Color: Black

Weight (metric): 74 g

Product Dimensions (metric): 111 x 14.9 x 6.7 cm

Package dimensions (metric): 13.78 x 17.8 x 5.46 cm

Package Weight (metric): 0.18 kg

Cable length (metric): 78.5 cm

UPC number: 197029632746

Product number: 783P7AA

Warranty

Poly standard two-year limited warranty

What is in the box

Headset

Key Selling Points Footnotes

¹ Available on USB models only. ² Available on QD models only.

Technical Specifications Footnotes

¹ SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). ² Requires Poly Lens Desktop App to enable SoundGuard Digital features.